



CHUBB®

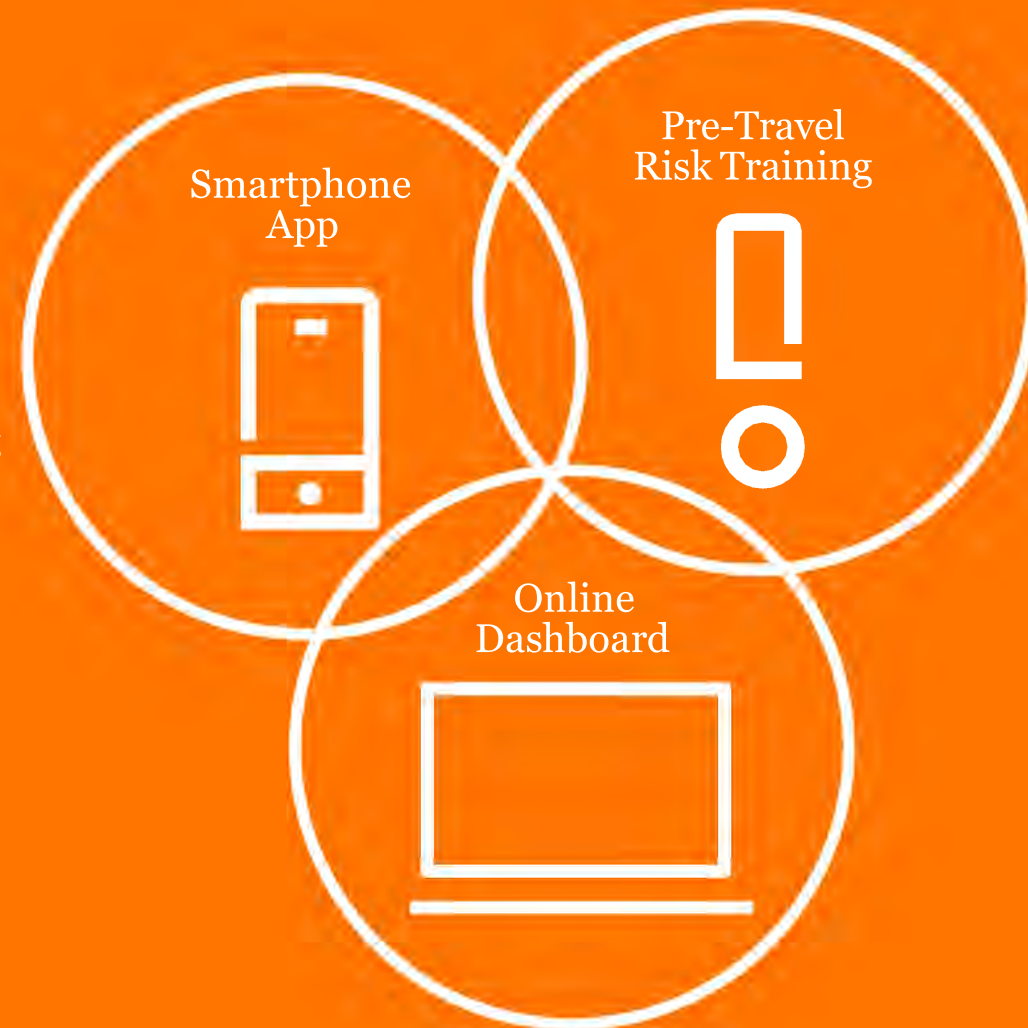
Chubb Travel Smart

An innovative online solution for
business travel clients

Chubb Travel Smart has been developed to help employers to better fulfil their duty of care obligations

Chubb Travel Smart includes three valuable tools:

1. integrated **pre-travel risk training** and competency testing for travelling employees
2. a handy **smartphone app** for employees giving them an easy and direct access to medical and security assistance and other useful information, including live location-based alerts to help them to avoid trouble and stay safe
3. an online **dashboard** for risk and HR managers providing them with an instant and complete summary of travelling employees, including their location and whether they are travelling in high risk areas. They can also send email and SMS messages directly to their people.



Pre-travel risk training

Whether delivering a project, securing a business deal or simply meeting with colleagues, business travel can be a rewarding experience. However employees should be aware of the risks and the steps they can take to reduce them.

Chubb Travel Smart offers a range of pre-travel eLearning modules designed to highlight the risks and offer practical solutions to staying safe and secure.

Each module includes a short video, followed by a brief quiz. Employees receive a virtual merit badge when they have successfully completed the module. The content is also provided in a handy eDocument for future reference.

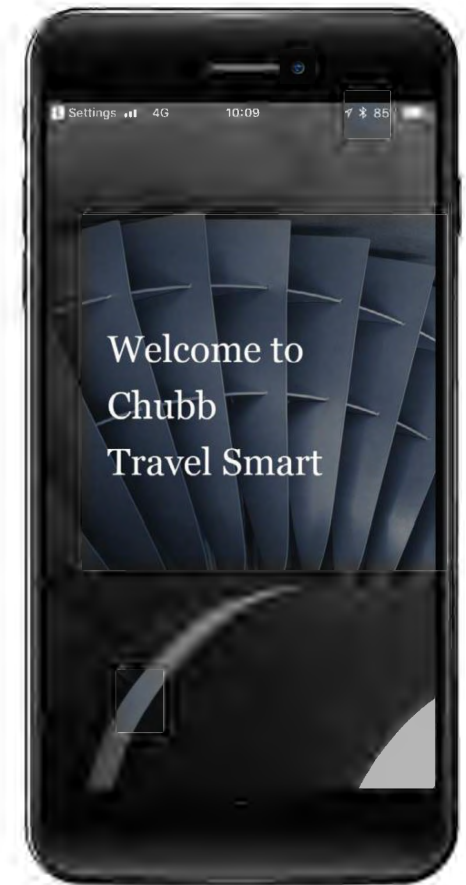
Risk and HR managers can measure progress through a real-time dashboard to ensure their colleagues have the right knowledge and skills to avoid risk and travel safe.



Smartphone app

The smartphone app provides comprehensive support for travelling employees

- **Live location-based alerts** including infrastructure and transport disruptions, natural disasters, civil and political unrest, terrorist threats and health and disease risks
- Direct access to Chubb's medical and security assistance partners, providing immediate **emergency medical and security assistance**, as well as a library of medical conditions and medications
- Access to **country specific advice**, including vaccinations, climate, visa and passport requirements, travel and transportation advice, currency converter, embassy and consulate information
- Location change settings so that users can **report their exact location** or just be located at country level, and still receive relevant country based alerts
- **Check-in Button** informs Web portal administrators of user's location
- **I am Safe Button** within a yellow and red alerts informing Web Portal administrators that the user is safe
- **Share Location** allows user to share location via email/SMS/SM including map location
- Enhanced Alert View shows **incident radius** and user location on map with distance from incident



Online dashboard

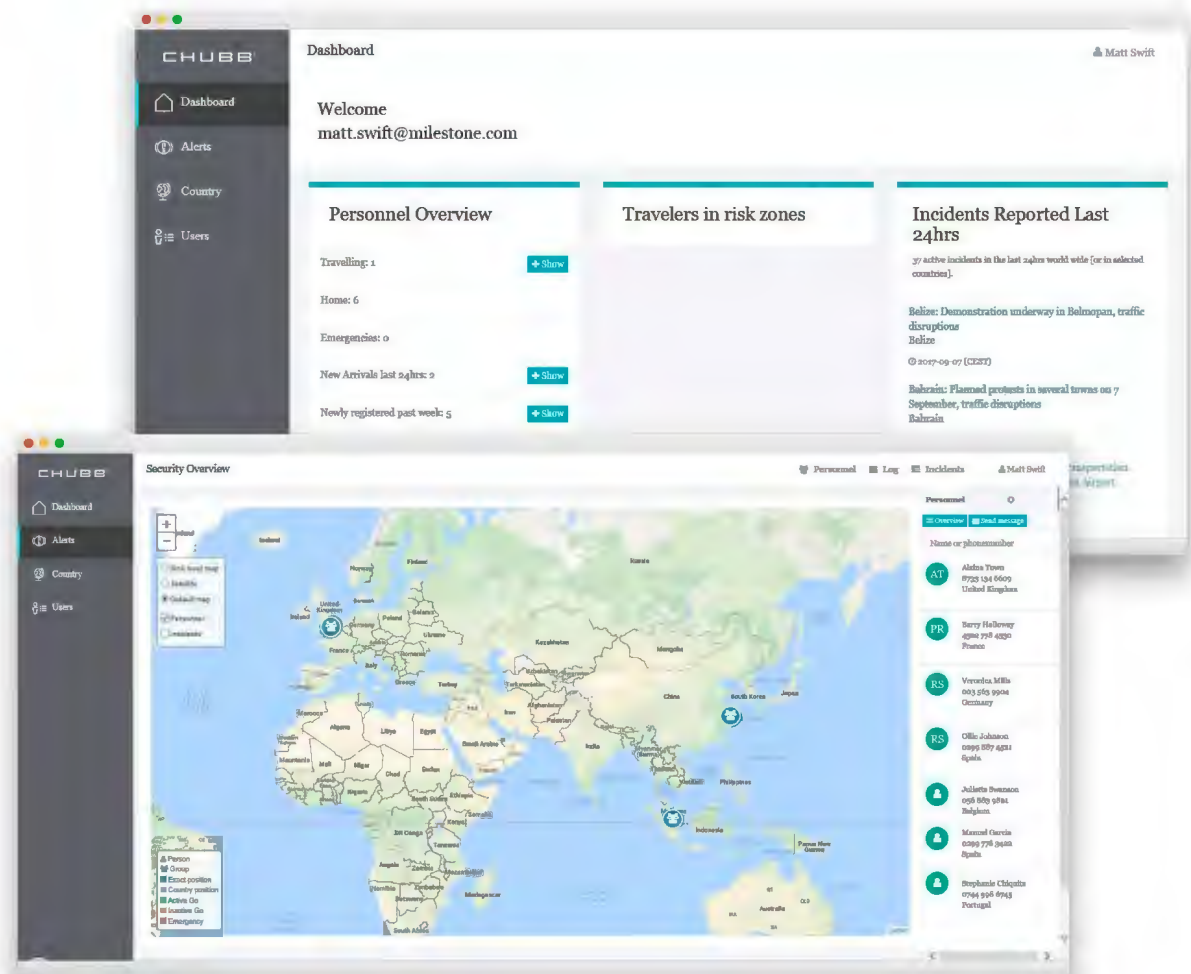
The dashboard provides risk and HR managers with an overview of their business travellers, including their location and whether they face any immediate risks or danger.

It also enables them to communicate to travelling employees by email or SMS, for example in the event of a crisis where fast and reliable communication is needed, or to inform them of a change of plans or to their itinerary.

SMS messaging employs state of the art re-routing technology to ensure critical messages get to travellers anywhere in the world where they have a 2G phone signal.

Pre-typed Emails and SMS Messages with a drop down menu with customizable messages, available at the message page

Daily Dashboard Subscription Email where administrators can subscribe to receive daily reports of users and incidents



To register

International Travelers

can register by visiting:

<https://portal.chubbtravelsmart.com>

Risk Managers can register for Chubb Travel Smart by visiting the Risk Manager Portal at:

<https://portal.chubbtravelsmart.com/?registeradmin>

Both Risk Managers and International Travelers will need their policy number to register and complete a personal profile.





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